

## COMPULSORY STUDENT SERVICES FEE (CSSF) 2026

The Compulsory Student Services fee (CSSF), or Student Levy, is a compulsory non-tuition fee paid by students giving access to support services that assist and enhance their experience while studying. All students pay the Compulsory Student Services fee with the fee being invoiced at the same time as the tuition fee.

By Ministerial directive, students and institutes are to work together to set the fee each year and determine the support services to be funded. The directive also specifies what categories of student services the fee can support ....

- Advocacy and legal advice
- Careers information, advice and guidance
- Counselling services (including chaplaincy)
- Employment information
- Financial support and advice
- Health services
- Media
- Childcare services
- Clubs and societies
- Sports, recreation and cultural activities

### How much is the CSSF in 2026?

In CSSF/Student Levy for 2026 was set at \$303.00 per equivalent full-time student (pro-rata for students enrolled part time or only doing a half year programme).

### What student services does the CSSF fund contribute to in 2026?

The Student Services Fee helps fund a range of support services designed to support student wellbeing, success and connection while studying at WITT.

These services include access to:

- **Counselling services**, providing confidential support for personal, emotional, and mental wellbeing. The counsellor is also involved in crisis intervention and support, delivering in-class workshops, and running wellness promotion activities.
- **Chaplaincy and spiritual care**, offering multi-faith and non-faith support in a safe and inclusive environment. This includes pastoral and hardship support, a non-judgemental listening ear, and support during times of illness, confusion, or bereavement.
- **Health services**, supporting students' physical health and general wellbeing needs, including injury care, family planning, mental health support and sexual health. Services include health promotion events that encourage proactive wellbeing and health management.
- **Free gym membership** to our state-of-the-art on-campus gym, Mātātoa – The Fitness Factory, encouraging physical wellbeing, fitness, and healthy lifestyle choices through access to campus gym facilities.
- **Sport, recreational, and cultural activities**, WITT run a range of student events held throughout the year. These are designed to support wellbeing, foster connection, and provide opportunities for enjoyment, including cultural events and celebrations that reflect the diverse learner communities on campus.

**What if I don't use any of the services funded through the CSSF, do I still have to pay?**

WITT offers a range of student services and facilities designed to support students throughout their studies and enhance the overall student experience. The Student Services Fee (CSSF) contributes towards the cost of providing these services.

The services funded by the CSSF are determined by the Institute, informed by student consultation, as being important for the wider student community.

All enrolled students are required to pay the CSSF, even if they do not personally use every service. This is because the fee supports the collective provision and availability of services that are accessible to all students when needed.

### **How is the CSSF determined and how are students consulted in the process?**

WITT is committed to ensuring that students and/or their representatives are consulted regarding the Student Services Fee (CSSF), including the proposed levy amount and the services it supports. Each year, the CSSF is determined through internal planning and financial processes, informed by TEC requirements and student support service usage data.

Student consultation is undertaken either through the student leader/representative group or directly with students via survey. Consultation provides information on the proposed CSSF levy, the services it funds, and seeks feedback on service priorities and the proposed levy amount.

Consultation typically occurs during the second half of the year, prior to finalisation of the CSSF for the following year.

WITT also regularly seeks feedback from students on the supports and student spaces. Student feedback reports, along with institutional responses, are available on iWITT under the Student Voice site.

### **Where can I find out more about the CSSF?**

As part of the Ministers directive, institutes are required to report on how the CSSF levy is charged and spent. This information is available on the [WITT website](#). The Tertiary Education Commission has produced guidance information for tertiary education providers. This can be found on the [TEC website](#). Alternately if you would like to discuss the Student Levy with someone at WITT, provide feedback or engage more directly in future decision making, contact [studentvoice@witt.ac.nz](mailto:studentvoice@witt.ac.nz)